



PIPELINE PUBLIC ENGAGEMENT

RECOMMENDED PRACTICE 1185

INTRODUCTION

Recommended Practice (RP) 1185 for Pipeline Public Engagement will help pipeline operators facilitate input from the public on proposed and existing pipelines. RP 1185 provides a scalable and flexible framework with implementation specifics dependent on the type, size and location of a pipeline and existing programs already in place.

NEW AND DIFFERENT

RP 1185 goes beyond traditional public awareness one-way information flows from a pipeline operator to the public. RP 1185 will help pipeline developers and operators proactively engage the public in two-way conversation, providing equity and inclusivity for input from a broader range of the public offering different perspectives and potential concerns.

BENEFITS

- ✓ Everyone can develop relationships, build trust and achieve meaningful involvement in the engagement process
- ✓ Operators gain perspectives and information needed to consider, develop and operate pipelines within their community
- ✓ Public participants learn about, better understand, and share their perspectives on pipelines in or proposed for their community

STAKEHOLDERS

- Pipeline operators
- Developers of proposed pipeline projects
- Interested parties in the public
- Governments
- Rights holders



TYPES OF COVERED PIPELINES

- Existing hazardous liquids
- Existing gas transmission
- Proposed hazardous liquids
- Proposed gas transmission
- Gathering pipelines



ENGAGEMENT ELEMENTS

RP 1185 includes six elements to apply when engaging the public at any point in a pipeline's lifecycle, from early design and siting, through operation, maintenance and emergency response, to abandonment and decommissioning.

COMMIT AND ALIGN	Describes how operators, through their management, demonstrate the organization's commitment to stakeholder engagement.
IDENTIFY, UNDERSTAND AND CONFIRM	Describes stakeholders who should be the subject of engagement.
PLAN AND PREPARE	Describes how operators get ready for stakeholder engagement activities.
SHARE INFORMATION	Describes what operators should share as part of baseline information.
ASK, LISTEN AND RESPOND	Describes how operators engage with stakeholders.
MONITOR, EVALUATE AND ADJUST	Describes how operators assess, document, verify and improve stakeholder engagement performance.

CORE PRINCIPLES



OPENNESS AND TRANSPARENCY

Frank discussion, sharing of truthful, timely, and relevant information, and willingness to listen and learn and nurturing an environment of transparency.



INCLUSIVENESS

A deliberate effort to involve parties interested in the subject or action.



RESPECT

Considering and respecting others' points of view by listening to questions, understanding concerns, and allowing each other to share perspectives.



ACCESSIBILITY

Commitment to provide a variety of methods and opportunities for all interested stakeholders to participate.



RECIPROCITY

Communication and action for mutual benefit, listening as well as speaking, being responsive to inquiries and interests, and sharing responsibility for interactions and relationships.



EQUITY

Deliberation and decision-making that take into account the needs, circumstances, and resources of all stakeholders.